



## INTERNET SERVICES

The Brisbane Showgrounds precinct has the following internet services available for guests, delegates and exhibitors. All wireless access is delivered by in-house wireless access points (WAPs) and provides coverage throughout all public spaces in the Brisbane Showgrounds including all venues in Royal International Convention Centre (Royal ICC).

### Free Wireless Internet Access

A free wireless service is available that provides a maximum bandwidth of 20mb/s. The actual bandwidth will be influenced by the number and density of concurrent users. Individual users are required to subscribe (free of charge) to the service via a login page agreeing to a set of terms and conditions. Brisbane Showgrounds/ Royal ICC wireless internet terms and conditions are available from the Brisbane Showgrounds/ Royal ICC wireless portal.

The free wireless internet supports the following applications:

- Basic internet browsing
- Web based email
- Facebook, Twitter
- MSN Messenger
- Yahoo Messenger
- Skype (text)
- Google Talk
- IMAP / POP3 / SMTP email

The free service does not support:

- VPN connections
- Peer to peer file sharing

### Conference and Event Package

Conference and event organisers can purchase custom wireless access with increased bandwidth that can be configured for the duration of the event with a unique SSID (wireless network name) and password.

Conference delegates will have the ability to access the internet quickly and easily with our Conference and event package. This is a simple and cost effective way in which organisers can add value to their event by providing exclusive use of this wireless internet package for their delegates or for their own administration purposes.

The flexibility of this package allows organisers to vary access charges for each day of the event, from low numbers at pre-conference, through to peak conference time.

Conference & Event Package wireless internet pricing is as follows:

Access Speed*	Setup Fee	Daily Rate
20 mb/s (shared connection)	FOC	FOC
20 mb/s (private connection)	\$250	\$2.00 per delegate/user (minimum 50 users)
40 mb/s (private connection)	\$250	\$3.00 per delegate/user (minimum 50 users)
Public Events 20 mb/s	\$500	\$3,500 fixed (unlimited users)

\*Higher speeds and custom configurations available on request. Pricing is inclusive of GST.



Wireless is a less secure service and download speeds will vary depending on the number of users on the service at any one time. Wireless signal strength can also vary depending on geographical location and other items interfering with the signal. For best results we recommend the use of 5GHz (IEEE 802.11n-2009 standard) wireless compatible devices.

## Cabled Broadband Internet Access

Cabled broadband internet access pricing includes internet access through the supplied network cable up to the nominated speed.

Please note for connection to our Cabled Broadband Internet you will need to have your computer set to obtain IP and DNS addresses automatically from our DHCP server. This is the standard operating system default. Your administrator can configure these details for you. Administrator access is required if you require Brisbane Showgrounds/ Royal ICC to assist with configuring your computer with these settings.

If you are planning to connect any networking equipment to the infrastructure provided by the RNA please provide a brief description to your planner to obtain venue approval. It will be necessary to discuss your requirements with RNA IT Services to ensure that there are no compatibility issues or wireless network conflicts before your event.

Broadband services provided are not for resale, may not be connected to a wireless base station or be shared with other exhibitors unless approved by the RNA. Offenders will be disconnected and further action may be taken.

Internet Speed*	Setup Fee	Daily Rate	Event Rate (Up to 5 days)
10 mb/s up to 5 users	\$250 2 network ports, \$75 per additional network port location	\$225	\$450
20 mb/s up to 5 users	\$250 2 network ports, \$75 per additional network port location	\$350	\$700

*\*Higher speeds and custom configurations available on request. Pricing is inclusive of GST.*

Individuals requiring this service must supply their own computer with Ethernet network port. Brisbane Showgrounds/ Royal ICC will provide access information and passwords, however does not provide onsite computer support. It is assumed that clients purchasing this service are able to configure their own computer. Brisbane Showgrounds/ Royal ICC may be able to assist with configuration queries, however please note that a labour charge will be incurred.

Please note:

- Actual speed of the wireless connections will be influenced by the number and density of concurrent users within the precinct.
- Rental Computers and Laptops can be organised as required, please enquire for a separate quote.
- Public IP addresses are also available if computer needs to be publicly accessible by remote computers, please enquire for a separate quote.
- Clients who require a secure network to download continuous information over a longer period of time are advised to order a dedicated fixed-line service.

Brisbane Showgrounds/ Royal ICC will not manage or support any third party devices connected to our network such as network switches, routers or wireless routers. Should it be discovered that these devices pose either a security risk to the Brisbane Showgrounds/ Royal ICC network or create network issues we will be forced to disconnect, remove or disable any such devices in order to ensure the integrity of the network for both the venue and for other clients relying upon the infrastructure (including the Brisbane Showgrounds/ Royal ICC wireless network).

### For more information

Royal International Convention Centre  
Brisbane Showgrounds  
600 Gregory Terrace, Bowen Hills Brisbane  
Queensland 4006 Australia

Locked Bag 1010  
Albion Queensland 4010 Australia

T +61 7 3253 3900  
F +61 7 3257 1428  
E [enquires@brisbaneshowgrounds.com.au](mailto:enquires@brisbaneshowgrounds.com.au)  
[enquiries@royalicc.com.au](mailto:enquiries@royalicc.com.au)  
W [www.brisbaneshowgrounds.com.au](http://www.brisbaneshowgrounds.com.au)  
[www.royalicc.com.au](http://www.royalicc.com.au)  
ABN 41 417 513 7226